

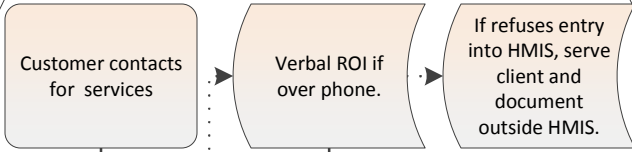
Screening - Initial Contact with Customer

Pre-Screening

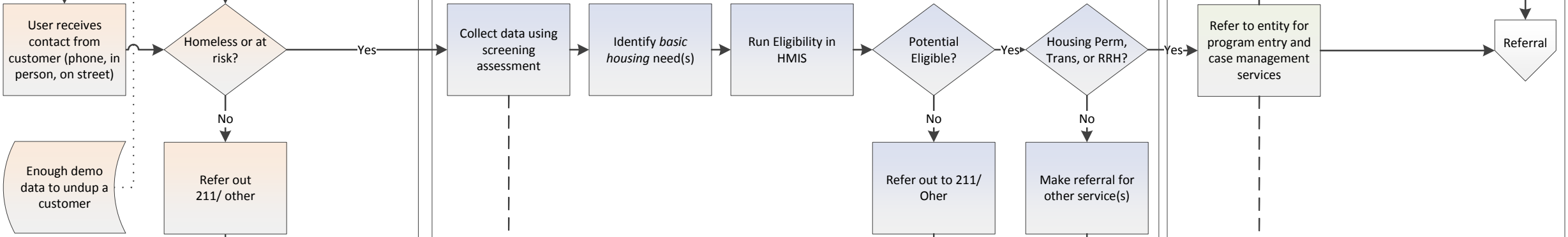
Client Eligibility Determination

Program Determination

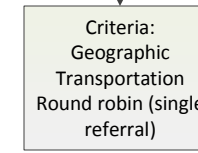
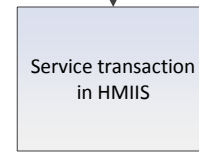
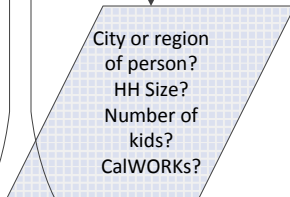
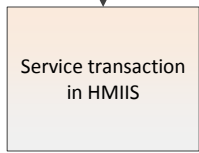
Customer



Pathways to Home Project Case Manager

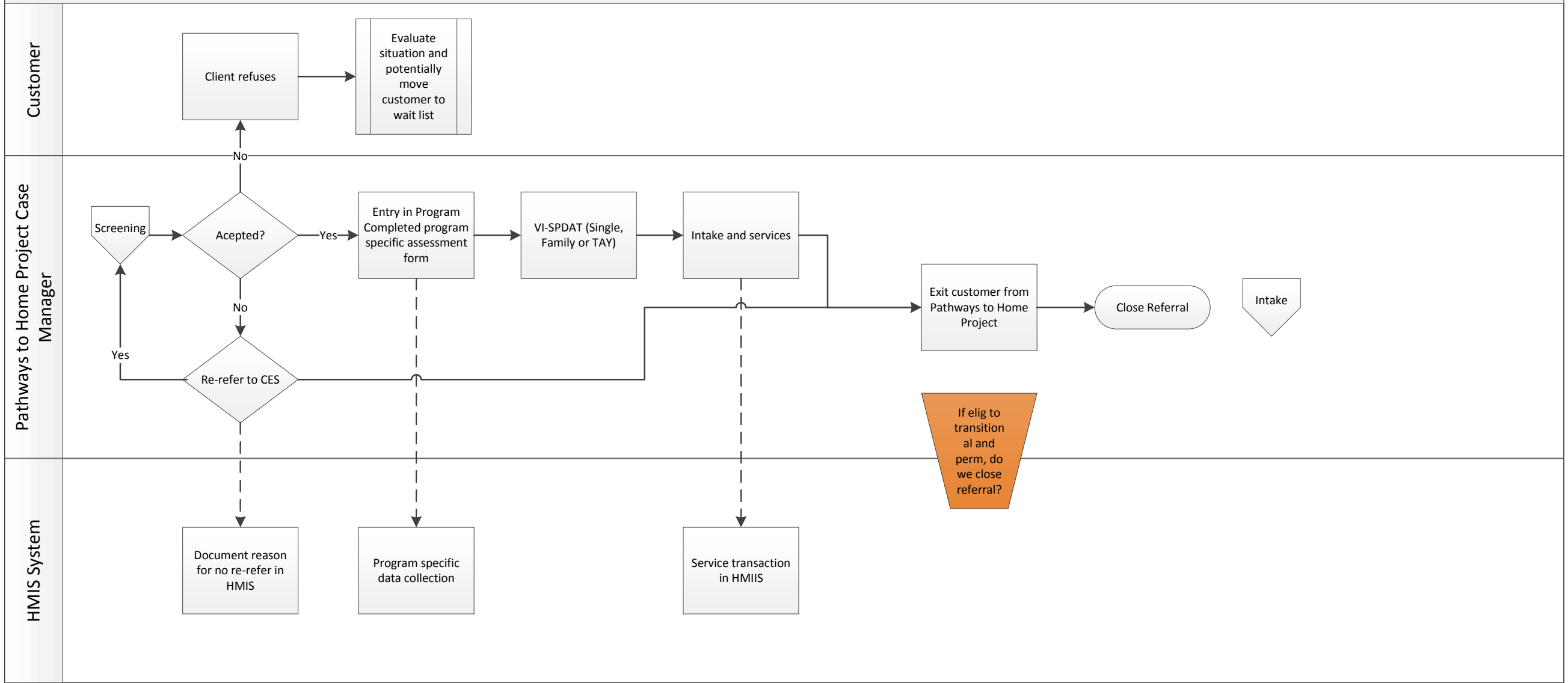


HMIS System



Referral - Initial Contact with Customer, part 2

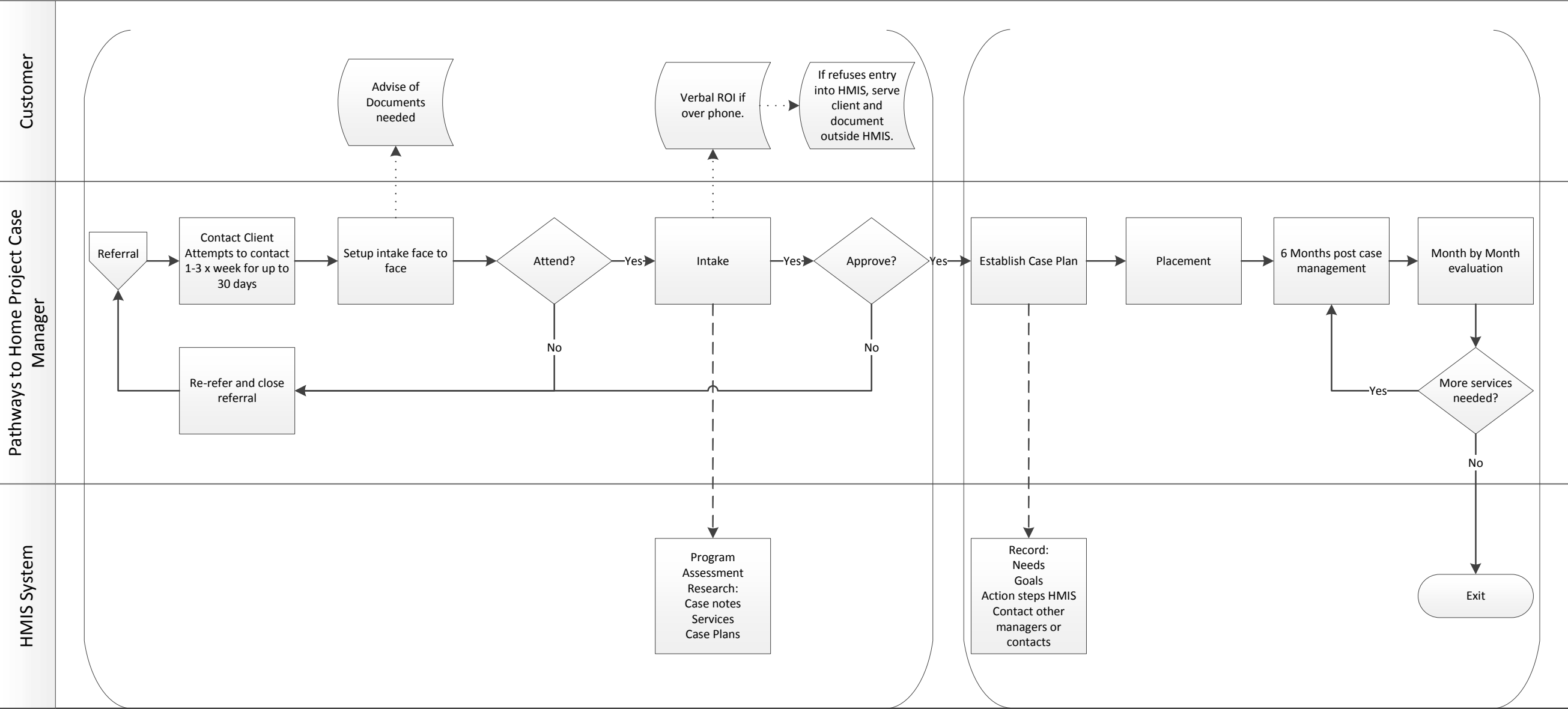
Program Determination



Project Intake and Services - Case Management Activities

Client Onboarding

Case Plan Development



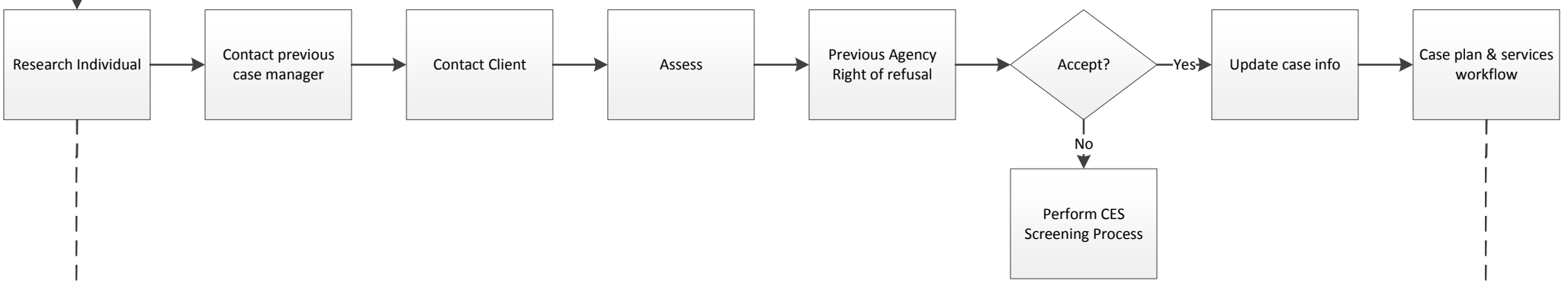
Re-Entry

Post Services Re-Entry

Customer

Customer contacts for services

Pathways to Home Project Case Manager



HMIS System

Program Assessment
Research:
Case notes
Services
Case Plans

Record:
Needs
Goals
Action steps HMIS
Contact other managers or contacts